

1. Stibbe London B.V. is a private limited liability company organised under Dutch law and established in Amsterdam (Commercial Register number 34206454). Stibbe London B.V. is part of an international network of Stibbe offices that practice law and offer Dutch civil law notary services as independent legal entities or partnerships in Amsterdam, Brussels, Dubai, London, Luxembourg, and New York.
2. Stibbe London B.V. is not regulated by the Solicitors Regulation Authority ('SRA'). Stibbe London B.V.'s attorneys, civil law notaries (including candidate and assigned civil law notaries) and tax advisers are registered with and bound by the professional rules and codes of conduct of their respective professional organisations in the Netherlands. Stibbe London B.V. attorneys who are registered with the Solicitors Regulation Authority as Registered European Lawyers are also bound by the professional rules and codes of conduct of the Solicitors Regulation Authority to the extent that they apply to Registered European Lawyers practising through an Exempt European Practice (as defined in the SRA Handbook).
3. All instructions from clients are accepted and carried out solely by Stibbe London B.V., even if it is the client's express or implied intention that instructions will be carried out by one or more specific persons associated with Stibbe London B.V. Sections 7:404, 7:407(2) and 7:409 of the Dutch Civil Code are excluded. Only the direct client of Stibbe London B.V. can derive any rights from the advice or other services of Stibbe London B.V. In these general conditions, 'persons associated with Stibbe London B.V.' means every natural or legal person that directly or indirectly is or has been working for or with Stibbe London B.V., including but not limited to current or former employees, contractors (*opdrachtnemers*), advisers, managing directors, shareholders and/or partners.
4. Except to the extent that liability cannot be limited, all liability of Stibbe London B.V., persons associated with Stibbe London B.V. and all persons involved in carrying out instructions from the client or who are or may in any way be liable, including joint and several liability, in connection or related therewith is limited in aggregate to the amount paid out, if any, under the applicable liability insurance policy in the matter concerned, plus the applicable deductible (*eigen risico*). In any event, a claim against a person referenced in this article will be unenforceable unless Stibbe London B.V. receives written notice to this effect no later than one year after the discovery of an event or circumstance that gives or may give rise to that claim.
5. Stibbe London B.V. may engage third parties, including other law firms and other Stibbe offices, in connection with the instruction from the client, and may use digital means of communication and other digital services ("digital services"), whether or not offered by third parties. Stibbe London B.V. shall exercise the necessary due care in its selection of third parties and such digital services. Stibbe London B.V. is not liable for any acts and/or omissions of these third parties or for any damage or loss ensuing from the use of these digital services. Stibbe London B.V. is authorized to accept on behalf of the client and/or itself the conditions of such third parties or of the provider of digital services, including any limitations of liability, and to invoke these conditions against the client. Stibbe London B.V. excludes – also for the benefit of Stichting Derdengelden Stibbe Advocaten (Foundation Clients' Funds Stibbe Advocaten) – all liability that is in any way connected with the insolvency of or any other default of any bank, financial institution or other third party.
6. Without prejudice to the provisions in article 3 above, these general conditions, including the limitations of liability, apply not only to Stibbe London B.V., but also to all persons involved in carrying out instructions from the client, or who are or may in any way be liable in connection with these activities, including persons associated with Stibbe London B.V., Stichting Derdengelden Stibbe Advocaten and other Stibbe offices (to the extent that no separate agreements or general conditions apply) or their respective legal successors. The client indemnifies Stibbe London B.V. and all other persons mentioned in the preceding sentence against all third party claims that arise from or are in any way connected to the instructions from the client and/or the services performed for the client. This indemnification also includes the costs of legal assistance. This provision and all other provisions which purport to create rights for third parties referred to in the first sentence of this article also serve as irrevocable third party stipulations without any consideration (*onherroepelijk derdenbeding om niet*) as referred to in Section 6:253 (4) of the Dutch Civil Code.
7. Pursuant to, among other things, the Money Laundering and Terrorist Financing (Prevention) Act and derived policies, Stibbe London B.V. must in principle ascertain the client's identity and under certain circumstances report unusual transactions to the relevant authorities without informing the client. Stibbe London B.V. may also be obliged on other grounds to report or provide information to the authorities or third parties, including on the basis of the European General Data Protection Regulation (GDPR) and the European fiscal directive 2018/822/EU on reportable cross-border arrangements. Please visit www.stibbe.com/important-information for more information.
8. Stibbe London B.V. exclusively advises - and can only be deemed to advise - on matters of Dutch law, including EU law.
9. Unless otherwise agreed, our fees shall be calculated on the basis of the number of hours worked multiplied by the relevant hourly rates as established annually by Stibbe London B.V.. Costs paid for by Stibbe London B.V. on behalf of the client shall be charged separately. An amount equal to a percentage of the professional fees shall be charged to cover general office costs.
Unless it is explicitly indicated otherwise, all amounts invoiced or mentioned by Stibbe London B.V. are exclusive of VAT and exclusive of any other tax, surcharge or similar increase that a client, payer or Stibbe London B.V. is obliged to pay under applicable laws or regulations or that Stibbe London B.V. is obliged to charge. If Stibbe London B.V. incurs any costs, charges, or write-offs as a result of unilaterally imposed or electronically to be accepted terms and conditions for billing (e.g. e-billing), these will be passed on to the client. The services rendered shall in principle be charged to the client on a monthly basis, subject to payment within 14 days from the date of the invoice. If Stibbe London B.V. issues invoices at other intervals, our fees remain due and payable.
10. If you are not satisfied with our services for any reason, we would like to hear from you. All our services provided by attorneys are subject to Stibbe London B.V.'s Complaints Procedure (Attorneys). Our Dutch civil law notary services are subject to Stibbe London B.V.'s Complaints Procedure (Civil Law Notaries). Our Dutch civil law notary services are also subject to the regulation of the dispute resolution committee for civil law notaries (www.knb.nl) to the extent that any dispute falls within the scope of this regulation. Stibbe London B.V.'s Complaints Procedures are available at www.stibbe.com/important-information.
If you are unhappy with any decision made pursuant to Stibbe London B.V.'s Complaints Procedures or if eight weeks have elapsed from the date of your formal written complaint and your complaint has not been resolved to your satisfaction, you may have the right to complain to the Legal Ombudsman of England and Wales (www.legalombudsman.org.uk). Where services have been provided by Stibbe London B.V. attorneys who are registered with the Solicitors Regulation Authority as Registered European Lawyers, you may also be entitled to apply for our bill to be assessed by the courts of England and Wales under Part III of the Solicitors Act 1974 (as applied by the European Communities (Lawyer's Practice) Regulations 2000).
11. These general conditions apply to all instructions accepted by Stibbe London B.V., including any follow-up instructions and further client assignments. The Dutch text of these general conditions shall prevail in the event of any ambiguity or any differences between the English text and the Dutch text. These general conditions have been deposited at the Court Registry of the Amsterdam District Court under number 70/2019, and are also available on the Stibbe website: www.stibbe.com/generalconditions. The general conditions of our clients or any third party, if any, do not apply and are expressly rejected.
12. The agreement to carry out the instructions referred to in article 3, and all legal relationship that are related therewith, are exclusively governed by Dutch law with the exception of rules of international private law, which may lead to the applicability of the laws from other jurisdictions.
13. Unless stipulated otherwise in article 2 of these general conditions, any disputes that are related to our services shall in the first instance be exclusively decided by the competent court in Amsterdam, the Netherlands. The term disputes shall be deemed to include disputes that are wholly or partially based on non-contractual principles or relate to the nullity, nullification or existence of any legal act or agreement.

Please refer to our website for more information about us and our services (including information on relevant bar associations and other professional organisations, complaints procedures, disclosure obligations and our insurance): www.stibbe.com/importantinformation